

# *Hôtel de Vacances de la Vignasse - Maisonneuve - 07230 CHANDOLAS*

Site internet: [www.hotel-lavignasse.com](http://www.hotel-lavignasse.com)

E-mail: [info@hotel-lavignasse.com](mailto:info@hotel-lavignasse.com)

Tél: 04 75 39 31 91

Port: 06 70 61 39 00

## *Welcome to Hotel de Vacances la Vignasse*

Overlooking the beautiful Chassezac Valley with all the peace and tranquility you could imagine, the hotel offers an authentic and convivial atmosphere which will give you a home away from home feeling. It is the ideal retreat families in search of relaxing holiday.

The Hotel de Vacances la Vignasse is conveniently nestled between the Parc Regional des Monts D'ardeche and the Cevennes National Park, making exploring local highlights effortless.

Relax by the pool after a day full of discoveries in the region, and indulge in gourmet meals locally sourced served on the panoramic terrace.

You are in a place where you can enjoy a certain art of living, authentic and warm.

To not miss anything, here are some important information to make your stay a success and participate in the creation of wonderful memories!

Aware of the need to preserve our planet, we are committed to a sustainable and eco-responsible development approach, which can only be efficient with your participation and support. Throughout this booklet, you will find indications of awareness and common sense that you all know, in order to be, you too Actor of our environmental approach. Thank you for your support.

The whole team welcomes you and remains available to ensure the most pleasant stay.

The Hotel de la Vignasse and its experienced staff are dedicated to providing a blend of personalised, quality service and a great experience to remember.

Thank you for staying with us.

Sylvie and Pierre



### *Safety Instructions:*

Safety instructions are posted on or beside your bedroom door, as well as at each level of the common areas. We ask you to read them and respect them.

### *EMERGENCY NUMBERS/ NUMEROS D'URGENCE*

Samu (ambulance) : 15

Font : 17

Firefighters : 18

EUROPEAN EMERGENCY CALL : 112

## La Table Gourmande :

- Breakfast is served from 8am to 9.30am on the terrace or in the dining room pending weather. Discover our sweet and savoury buffet composed of many local products: Baguettes and Bread with Organic Cereals, Toasted Bread, Locally made fruit juices, Seasonal fresh fruit, SABATON Jams, Honey from the Hives of Ardèche, Cheeses and Country Meats, Dairy Products, Organic Eggs, Pancakes, Brioche and Viennoiseries, Cereals, Muesli, Organic Tea, etc. The Buffet is served until 9.30am.

- Dinner is served from 7.15pm to 8.30pm on the terrace or in the dining room pending weather. Please note that last orders are taken at 8.30pm.

**We are offering a set menu**, displayed in the morning at breakfast. If you require a specific diet (gluten free, vegetarian, allergies etc...) please inform us and we'll happily accommodate your needs.

- If you have not selected the half-board formula for your stay, you can still choose to book a "Gourmet Dinner" during the day, until 12pm.

To guarantee the quality of our dishes, we promote the short circuit and work with local products. Our Partners: La Ferme des Bois Fromagerie Loulia in Maisonneuve, Le Petit Cabanon in Casteljau, Ardèche Frais, Loutriol for Ardèche Fruit Juices...

NB: If at the time of your reservation you have chosen the half-board formula for your stay, meals not consumed will not be subject to reduction or refund.

If you have booked your stay in Half Board and exceptionally you wish to dine outside, you can cancel your dinner until 1pm.



## Schedules:

- Meals are served: Breakfast Buffet 8am to 9am  
Diner Gourmand 7.15pm to 8.30pm
- The Bar is accessible every day at the opening hours of the Hotel.
- The Reception is open from 7.00am to 1.30pm and from 3.30pm to 9.00pm.
- The Swimming Pool is open from 9am to 7.00pm, without technical intervention or maintenance.
- **Check Out :** The room must be vacated by 10.30am Additional day charge may apply for late check out. For an early departure, please inform the reception to agree on the terms and conditions.

NB: Any damage to hotel property is the responsibility of the registered guest for each particular room. Any costs associated with repairs and/or replacement will be charged.

**Please return room keys to reception at check-out.**

## Payment Methods:

- Are accepted: Transfers (contact the reception to obtain the RIB of the Hotel), checks, credit cards Visa and Mastercard, Cash.

## Wifi and Internet:

- You have free Wifi:

Network name to select: **Hotel de Vacances**

Access Code: **See poster in the room.**

## Telephony:

- To call reception, dial 9 .
- To call a room, dial 1 then the desired room number: 102 for room 2.
- To call outside, dial 0 then the call number.
- **Emergency: Call +33 6 70 61 39 00**

## Television:

- |                         |                       |                        |
|-------------------------|-----------------------|------------------------|
| 1. TF1                  | 10. TMC               | 19. -                  |
| 2. France 2             | 11. TFX               | 20. TF1 Film Series    |
| 3. France 3             | 12. NRJ 12            | 21. L'Equipe (sport)   |
| 4. -                    | 13. National Assembly | 22. 6Ter               |
| 5. France 5             | 14. France 4          | 23. RMC story          |
| 6. M6                   | 15. BFM (info)        | 24. WRM discovered     |
| 7. Arte (French/German) | 16. C News (info)     | 25. Cherie 25          |
| 8. C8                   | 17. C Star            | 26. LCI (info)         |
| 9. W9                   | 18. Gulli (children)  | 27. France Info (info) |

*Help us implement our eco-responsible sustainable development strategy!*

## Housekeeping:

- Our room maintenance team operates from 8.30am and 1 pm. Please let them know by displaying the "Do Not Disturb" sign on your door if you don't want them to come through your room.

Your room cannot be cleaned after 1pm.

## Towels:

- You can't imagine how many tons of towels and linens are washed unnecessarily every day in every hotel in the world and therefore the amount of detergents (and water) used that, in their turn, pollute the water!

For environmental protection and the water management (rare in our region), towels and sheets will be changed every 3 days during your stay.

Towels that you deem necessary to be washed, should be placed in the shower or bathtub.

On the contrary, to extend the duration of use of your sheets, you can put the poster «Reuse of sheets and pillowcases» on the bed.



## Respect and Protection of the Environment:

- **Water:** If you want to join us in this mindful approach, think of turning off the tap in the shower or when you brush your teeth!

- **Energy:** Your room is equipped with a reversible air conditioning. Use the on/off button and adjust the temperature with the arrows.

Please do not touch the air conditioner programming.

- in the summer, adjust the air conditioning from 23° and keep your windows closed and if possible pull your shutters to prevent the sun overheating your room.
- in winter, adjust the heating from 19°.

We hope we can count on you to accompany us in a citizen approach throughout your stay, in particular by:

- turning off the air conditioning if you don't have any use for it during the day or leaving a window open while it is running.
- turning off the lights and the TV every time you go out.
- hanging the "do not disturb" sign every time you don't want your room to be made.
- washing only the towels that you think are the essential change.
- extending the use of your sheets with the poster to put on your bed.

**Transport :** In order to limit the impact of your carbon footprint and spend Green Holidays in line with the philosophy of the Ardèche, Land of Nature where Mineral, Plant and Water mix:

- Hiking trails are accessible from the hotel... including one overlooking the Gorges du Chassezac, absolutely beautiful!
- The bike-tourism is not left! We are 6 km from the Greenway Via-Ardèche which runs along the villages of Characters of the Region. We do not have bike rental service at the hotel, for the good reason that a professional bike rental is 200 meters with equipment that will correspond to your way of pedaling ( Mountain Bike, Road, Mechanical or electric). AMC7 will be happy to assist you.

**Waste :**

- We offer you the opportunity to participate in recycling thanks to the different containers available to you.

**Important Recommendation:**

- For various reasons, we are not connected to the communal sewerage system. For the comfort of all, it is very important not to throw anything in the toilet except toilet paper. Sanitary bags are available in the toilets and bathrooms.

*Thank you for your eco-responsible investment.*

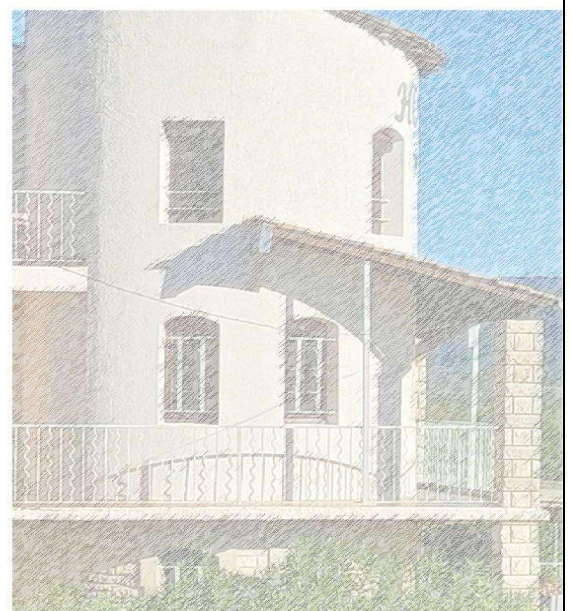
**Smoking:**

- **Smoking is not permitted in the rooms**, in the windows of these as in all the parts closed areas of the hotel.

There is significant room recovery fee for guests who do not comply in order to cover the extensive cost of restoring guest rooms to a smoke-free condition.

You can of course smoke on your terrace, if you have one and in the common areas exteriors.

Ashtrays are available near the reception.



### Food and Outdoor Drinks:

- Consumption of food and beverages The property is strictly prohibited within the hotel grounds.

It is not permitted to eat food in the room, for hygienic purposes, especially because we are in the countryside and ants are very quickly attracted to food.

### Reception of young children:

- We offer a cot, a changing mat in the room and a high chair with tablet available in the restaurant. We can also heat prepared dishes provided by you.

**NB: For obvious reasons of smell and hygiene, it is strictly forbidden to cook in the room, especially with personal mixer robots...**

### Pets:

- Small pets are welcome at the hotel and restaurant. It is mandatory to use a leash in public area.

**The animal should never be left alone, without the company of the owner. Please DO NOT Leave your pet alone in the room.**

- For hygiene purposes and to limit the risks of allergy, they will only be welcomed in the rooms equipped with a terrace.

We thank their owners for their willingness to do all they can to avoid causing nuisance to the other residents and, for obvious reasons of hygiene, to take them out of the hotel and the public areas for their natural needs. Please note that pets are not allowed in the pool area.

### Swimming Pool:

The pool is exclusively for hotel residents.

It is open from 9am to 7.15pm, without technical intervention or maintenance.

The shower is mandatory before each bath.

Children under 16 are accepted only with their parents and remain under their responsibility. Please note :

- After the steps of the pool, there is a level of about 1m wide, then a new step to reach a depth of 1.55m, then the depth increases gently until the pit. Watch out the pool is deep ! We have pool noodles and other accessories to enjoy.
- It is very hot in South Ardèche, the water can be very fresh for your body. Remember to cool it by taking a shower before each entry into the water.

Pets are not allowed in the swimming pool, in accordance with the legislation.

### Free parking:

- A closed garage and an extra room can accommodate motorcycles and bicycles. On request at reception.

**NB: the hotel does not accept any responsibility in case of theft or damage to vehicles.**



### *Respect, Calm and Rest:*

Everyone stays here to enjoy the setting and rest after a beautiful day of hiking, visiting or lazing by the pool.

In the evening, in the morning, at night, in the parking lot or inside the hotel, be careful not to slam doors or speak too loudly, people might sleep in the nearby rooms... They'll appreciate your respectful attitude.

We thank you for them.

### *Discovery and Activities :*

The Southern Ardèche is very rich in the diversity of its landscapes, its villages and the leisure it allows.

Discover its Villages of Character (Labeaume, Balazuc, Naves, Thines, Vogüé, etc.), its Medieval Castles, its Museums, its Caves all more beautiful than the others...

Explore the Bois de Païolive, the Ardèche Gorges, the Pont d'Arc, the Chassezac Gorges and the Ardéchoise Mountain...

Visit the typical local markets to taste local products and spoil your loved ones...

Markets day and places:

- Monday : Saint Paul the Young, Rosières ( July – August )
- Tuesday : Largentière, Sampzon ( July – August )
- Wednesday : Joyeuse
- Thursday : Vallon Pont d'Arc
- Friday : Ruoms, Saint Paul the Young
- Sunday: Lablachère, Beaulieu

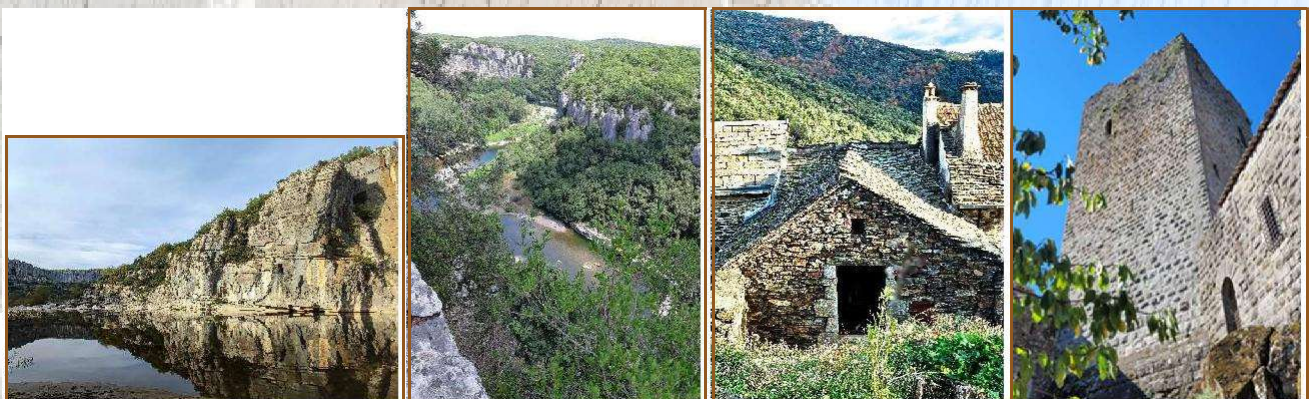
Lovers of Nature Relaxation or Leisure Sports, you have access to a multitude of activities:

- Hiking or horse riding,
- Mountain bike routes or cycle tourism thanks to the Via Ardèche Motos, Quads, Karting
- Canoeing, kayaking on the Ardèche or Chassezac
- Escalade, Via Ferrata, Via Corda...
- Canyoning

Do not hesitate to contact the reception, we can help you to organize activities or contact:

Office de Tourisme Cévennes d'Ardèche  
63 avenue François Boissel  
07260 Happy  
Phone: 04 75 37 24 48

Tourist Office Gorges de l'Ardèche  
9 rue Alphonse Daudet  
07120 Ruoms  
Phone: 04 28 91 24 10



### Health :

Maison de Santé Beaume Drobie  
Medical office in Joyeuse  
555 Rte Nationale  
07260 JOYEUSE  
Tel: 04 75 39 95 49

Maison de santé des 3 Rivières  
Medical office in Ruoms  
1 Place de la Petite Vitesse  
07120 RUOMS  
Phone: 04 75 39 60 35

Maison Médicale Léopold Ollier  
Medical center in Les Vans  
75 Rue du Quai  
07140 LES VANS  
Phone: 04 75 38 48 48

We can make an appointment for you if necessary.

**For an Emergency, call: 15**

### Various Services that may be helpful - Getting closer to the front desk:

- You have access to a wake-up service by booking it at the reception no later than the day before.
- We have a table and iron at your disposal.
- And of course, we have a first aid kit.

### Video Surveillance :

For your safety, the common areas of the hotel are under video surveillance.

To exercise your right of access to the images, contact the hotel management.

**We thank you for your visit and wish you a pleasant stay.**

Find us on Facebook, Instagram and Twitter: Hôtel de Vacances La Vignasse

You can support us by leaving your comments at the reception in the guestbook, on Google, on Tripadvisor, on the Logis website or other booking site...

Tip: Booking directly with us costs you less  
than booking on the reservation centers

Site : <https://www.hotel-lavignasse.com/en/>

